

Health Care Management / Gestion des soins de santé (HCM)

Visit ASAC.ca for the full conference schedule.

****All session times are in EASTERN time zone****

FRIDAY JUNE 12

HCM 1 12:30 pm – 2:00 pm EDT

Chair/Président: Kent Rondeau (University of Alberta)

Failure Learning Orientation, Entrepreneurial Orientation, and Biotechnology Firm Performance

Author(s)/Auteur(s): Grant Alexander Wilson (University of Saskatchewan), Jason Perepelkin (University of Saskatchewan)

The Mediating Role of Self-Esteem in Violence and Harassment, Training, and Intention to Stay Relationship among Personal Support Workers: A Resource Perspective

Author(s)/Auteur(s): Firat K. Sayin (St. Mary's University), Margaret Denton (McMaster University), Catherine Brookman (Catherine Brookman Consulting & Associates), Sharon Davies (McMaster University), Isik U. Zeytinoglu (McMaster University)

BEST PAPER/MEILLEURE COMMUNICATION

Can Supervisory Coaching Increase Nurses' Performance and Commitment to the Profession?

Author(s)/Auteur(s): Claudio Pousa (Lakehead University), David Richards (Lakehead University), Alyxander Mclvor (Lakehead University)

VIRTUAL WELCOME

2:30 pm EDT

Tune in for an opening welcome and remarks to kick off ASAC 2020 Virtual. Visit ASAC.ca for details.

SATURDAY JUNE 13

HCM 2 11:00 am – 12:30 pm EDT

Chair/Président: Grant Wilson (University of Saskatchewan)

Assessing Perceptions of Organizational Change and Service in Health Care

Author(s)/Auteur(s): Claudia Steinke (University of Lethbridge), Helen Kelley (University of Lethbridge), Aniban Kar (Simon Fraser University)

Policy Framework on How to Build Cross-Sectoral Collaboration for Health System Change

Author(s)/Auteur(s): Grace Liu (Student) (York University), Peter Tsasis (York University)

Assessing the Effects of Internal Customer Service on Employees Satisfaction in Healthcare: Exploratory Study from Qatar

Author(s)/Auteur(s): Assem Abdelqadar (Hamad General Hospital), Ahmed Mehrez (Qatar University)

HCM 3 12:30 pm – 2:00 pm EDT

Chair/Président: Grace Liu (York University)

Investigating the Impact of Electronic health Record on Healthcare Professionals: An Investigation from Qatar

Author(s)/Auteur(s): Amira Mohammed (Hamad General Hospital), Ahmed Mehrez (Qatar University)

Knowledge Capital Formation and High-Involvement Work Systems: Examining the Role of Workplace Culture. Evidence from Canadian Long-term Care Organizations

Author(s)/Auteur(s): Kent Rondeau (University of Alberta), Terry Wagar (St. Mary's University)

A Dynamic Capabilities and Stakeholder Theory Explanation of how Hospitals Earning the Baldrige Quality in Health Care Award have Superior Health Care Performance (Work-in-progress)

Author(s)/Auteur(s): William H. Murphy (University of Saskatchewan), Grant Alexander Wilson (University of Saskatchewan)

SUNDAY JUNE 14

HCM 4 11:00 am – 12:30 pm EDT

Chair/Président: Kent Rondeau (University of Alberta)

Mieux vaut prévenir et mieux guérir: Management et valorization de l'innovation en santé (Travaux-en- Cours)

Author(s)/Auteur(s): Julie Rochefort (Université de Sherbrooke), Sophie Veilleux (Université Laval), Johanne Queenton (Université de Sherbrooke)

Impact of Electronic medical Record (EMR) Risk Perceptions on EMR Ownership Preference (Work-in-Progress)

Author(s)/Auteur(s): Sophia Mannima (Student) (University of Windsor)

Impact of Artificial Intelligence on Professional Autonomy of Pathologists (Work-in-Progress)

Author/Auteur(s): Saman Feroze (Student), (Ryerson University)

Using Appreciative Inquiry to Explore Effective Medical Interviews (Work-in-Progress)

Author(s)/Auteur(s): Masud Khawaja (University of the Fraser Valley)

Fireside chat with Dr. Henry Mintzberg

12:30 pm – 2:00 pm EDT

Join esteemed author and educator, Dr. Henry Mintzberg for an interactive and dynamic keynote session. Dr. Mintzberg will begin with an informal “fireside chat” with ASAC 2020 VP Program, Dr. Mehdi Farashahi, followed by a Q&A with attendees. Visit ASAC.ca for details.

HCM 5 Divisional Meeting 2:00 pm – 3:30 pm EDT